

A. Community Health Services									
PROGRAM/SERVICE	POPULATION DEFINITION	NO. SERVED	NO. OCCURRENCES	(A) EXPENSES	(B) REVENUE	(C) CARES ACT FUNDING*	(A)-(B)-(C)=(D) CHARITABLE ACHIEVEMENT	CH TRUST FUNDING**	¹ 2019 CHARITABLE ACHIEVEMENT
1. Community Health and Wellness Education	All Community Members	1,674	3,245	\$572,075	\$273,432	\$0	\$298,643	\$188,943	\$579,811
2. Parenting Support and Education	All Community Members	1,266	5,522	\$334,558	\$0	\$0	\$334,558	\$0	\$573,565
3. Tuition Assistance for Community Health Programs	All Community Members	10		\$1,210	\$0	\$0	\$1,210	\$0	\$6,980
4. Youth and Teen Services	Youth and Teens	1,160		\$76,501	\$0	\$0	\$76,501	\$0	\$97,151
5. Screenings and Fairs	All Community Members			\$0	\$0	\$0	\$0	\$0	\$414
6. Educational Promotions/Publications	All Community Members	466,304		\$290,167	\$0	\$0	\$290,167	\$0	\$381,475
7. Seniors Education/Delirium Prevention	Seniors	2,992	757	\$215,257	\$20,223	\$0	\$195,034	\$20,223	\$152,815
8a. Prescription Assistance and	Low Income, Underinsured	676	992						
8b. Financial Counseling	Uninsured	4,133	13,363	\$441,992	\$100,000	\$0	\$341,992	\$100,000	\$349,262
9. Physician Referral Line	Community Members without PCP	2,276	4,572	\$43,753	\$0	\$0	\$43,753	\$0	\$48,836
Subtotals		480,491	28,451	\$1,975,513	\$393,655		\$1,581,858	\$309,166	\$2,190,308
B. Health Professions Education									
PROGRAM/SERVICE	POPULATION DEFINITION	NO. TRAINED	NO. OCCURRENCES	EXPENSES	REVENUE	CARES ACT FUNDING*	CHARITABLE ACHIEVEMENT	CH TRUST FUNDING	2019 CHARITABLE ACHIEVEMENT
1. Physician Training	Physicians	2,060	17	\$164,281	\$5,612	\$0	\$158,669	\$0	\$147,416
2. Nurse, Technician Training	Nurses and Clinical Professionals	789	89,538	\$399,421	\$0	\$0	\$399,421	\$0	\$576,094
3. Paramedic/EMT Training & Support	Paramedics and EMTs	311	9	\$349,701	\$0	\$0	\$349,701	\$0	\$349,136
4. Simulation and Education Center	All Clinical Professionals	2,253	491	\$947,554	\$10,625	\$0	\$936,929	\$10,625	\$565,683
5. Graduate Medical Education/Residency	Graduate Medical Students	78		\$7,834,017	\$7,377,455	\$0	\$456,562	\$0	\$1,233,275
6. Job Shadow Initiative	Community Members/Students	24	24	\$2,574	\$0	\$0	\$2,574	\$0	\$2,629
Subtotals		5,515	90,079	\$9,697,548	\$7,393,692		\$2,303,856	\$10,625	\$2,874,233
C. Subsidized Health Services									
PROGRAM/SERVICE	POPULATION DEFINITION	NO. SERVED	NO. CONTACTS	EXPENSES	REVENUE	CARES ACT FUNDING*	CHARITABLE ACHIEVEMENT	CH TRUST FUNDING	2019 CHARITABLE ACHIEVEMENT
1. Spiritual Care	All Community Members		4,552	\$135,115	\$0	\$0	\$135,115	\$0	\$59,863
2. Palliative Care	All Community Members	652	1,584	\$1,822,220	\$237,100	\$18,000	\$1,567,120	\$0	\$1,580,104
3. Patient Therapeutic Activities	All Patients		4,989	\$230,189	\$0	\$0	\$230,189	\$0	\$206,986
4. Medical Home Navigation	All Community Members	3,355	89,914	\$2,242,136	\$321,891	\$0	\$1,920,245	\$321,891	\$2,316,862
5. Programs for Chronic Health Conditions									
5a. Cardiac & Pulmonary	Special Medical Needs	193	14,958	\$675,668	\$448,687	\$34,000	\$192,981	\$34,480	\$237,815
5b. Diabetes	Special Medical Needs	3,243	9,787	\$893,381	\$505,599	\$186,000	\$201,782	\$70	\$278,860
5c. Cancer	Special Medical Needs	3,366	32,982	\$850,153	\$352,598	\$101,000	\$396,555	\$343,726	\$776,387
5d. Obesity/Nutrition	Special Medical Needs	1,324	2,826	\$56,935	\$0	\$20,000	\$36,935	\$0	\$54,051
6. Programs for Substance Misuse									
6a. Hospital Substance Use Services	Special Medical Needs	1,252	16,563	\$574,083	\$265,957	\$159,000	\$149,126	\$76,467	\$331,220
6b. Support for Neonatal Abstinence Syndrome	Special Medical Needs	61	61	\$1,104,602	\$567,529	\$81,000	\$456,073	\$290,096	\$651,637
7. Programs for Behavioral Health									
7a. Emergency Dept. Behavioral Health Yellow Pod	Special Medical Needs	1,397		\$2,618,702	\$279,246	\$0	\$2,339,456	\$279,246	\$2,731,229
7b. Riverbend Mental Health Support in Emergency Dept.	Special Medical Needs	1,438		\$931,246	\$0	\$0	\$931,246	\$0	\$916,956
7c. Integrated Behavioral Health Care at FHC	Low Income, Underinsured, Uninsured	1,886	3,565	\$709,636	\$62,796	\$0	\$646,840	\$0	\$867,626
7d. Family Health Center Behavioral Health	Special Medical Needs	474	3,173	\$250,017	\$325,554	\$0	(\$75,537)	\$200,000	\$325,618
7e. In-Patient Behavioral Health Unit Subsidy	Special Medical Needs	349	2,474	\$8,619,220	\$1,974,088	\$403,000	\$6,242,132	\$200,000	\$9,577,954
7f. Pediatric Unit Behavioral Health Services	Special Medical Needs	15	2,871	\$108,489	\$68,811	\$0	\$39,678	\$0	\$25,249
7g. Postpartum Emotional Support	Special Medical Needs	725	2,124	\$90,632	\$0	\$0	\$90,632	\$0	\$90,788
8. Family Health Centers Subsidy	Low Income, Underinsured, Uninsured	7,660	28,142	\$10,244,336	\$2,623,154	\$328,838	\$7,292,344	\$414,452	\$9,278,199
9. Family Health Center Dental Clinic Subsidy	Low Income, Underinsured, Uninsured	688	2,073	\$1,097,007	\$201,738	\$0	\$895,269	\$147,500	\$829,627
10. CH Radiology for FHC Dental Services	Low Income, Underinsured, Uninsured	138	138	\$19,629	\$0	\$0	\$19,629	\$0	\$25,692
11. Concord Ambulatory Surgery Ctr/Subsidy Pediatric Dental	All Community Members		373	\$802,485	\$242,324	\$0	\$560,161	\$0	\$0
12. CH Breast Care Center (BCC)	All Community Members	1,058	3,284	\$776,203	\$289,888	\$0	\$486,315	\$55,252	\$544,367
13. Physician Practice Subsidy	All Community Members		142,383	\$46,853,913	\$23,656,328	\$3,084,675	\$20,112,910	\$0	\$10,723,487
Subtotals		29,274	368,816	\$81,705,997	\$32,423,288	\$4,415,513	\$44,867,196	\$2,363,180	\$42,430,578
D. Research									
PROGRAM/SERVICE	POPULATION DEFINITION	NO. SERVED	NO. CONTACTS	EXPENSES	REVENUE	CARES ACT FUNDING*	CHARITABLE ACHIEVEMENT	CH TRUST FUNDING	2019 CHARITABLE ACHIEVEMENT
1. Oncology Clinical Trials	Chronic and Special Medical Needs	15		\$81,037	\$15	\$0	\$81,022	\$15	\$83,688
Subtotals		15		\$81,037	\$15		\$81,022	\$15	\$83,688
E. Financial Contributions									
PROGRAM/SERVICE	POPULATION DEFINITION	NO. SERVED	NO. OCCURRENCES	EXPENSES	REVENUE	CARES ACT FUNDING*	CHARITABLE ACHIEVEMENT	CH TRUST FUNDING	2019 CHARITABLE ACHIEVEMENT
1. Conference Room Use by Community Organizations	All Community Members	3,029	131	\$2,300	\$0	\$0	\$2,300	\$0	\$13,750
2. Grants and Cash Donations	All Community Members	350	20	\$198,858	\$126,958	\$0	\$71,900	\$126,958	\$287,864
3. In-Kind Contributions	All Community Members		6	\$4,506	\$0	\$0	\$4,506	\$0	\$9,867
4. Facility and Service Subsidy for CRHC Affiliates	Capital Region Health Care Affiliates			\$7,109	\$0	\$0	\$7,109	\$0	\$10,911
5. Fundraising Event Expense	Low Income, Underinsured, Uninsured Children		3	\$251,961	\$113,089	\$0	\$138,872	\$0	\$229,504
6. Contributions to State Alcohol and Drug Prevention Fund	Foundation for Healthy Communities			\$604,433	\$0	\$0	\$604,433	\$0	\$0
Subtotals		3,379	160	\$1,069,167	\$240,047		\$829,120	\$126,958	\$551,896
F. Community Building Activities									
PROGRAM/SERVICE	POPULATION DEFINITION	NO. OF HOURS	NO. OCCURRENCES	EXPENSES	REVENUE	CARES ACT FUNDING*	CHARITABLE ACHIEVEMENT	CH TRUST FUNDING	2019 CHARITABLE ACHIEVEMENT
1. Emergency Preparedness	All Community Members	9,445		\$1,081,691	\$0	\$1,081,691	\$0	\$0	\$40,455
Subtotals		9,445		\$1,081,691	\$0	\$1,081,691	\$0	\$0	\$40,455
G. Community Benefit Operations									
PROGRAM/SERVICE	POPULATION DEFINITION	NO. OF HOURS	NO. OCCURRENCES	EXPENSES	REVENUE	CARES ACT FUNDING*	CHARITABLE ACHIEVEMENT	CH TRUST FUNDING	2019 CHARITABLE ACHIEVEMENT
1. Dedicated Staff Costs	All Community Members			\$71,399	\$0	\$0	\$71,399	\$0	\$69,576
Subtotals				\$71,399			\$71,399	\$0	\$69,576
H. Charity Care									
PROGRAM/SERVICE	POPULATION DEFINITION	NO. SERVED	NO. CONTACTS	EXPENSES	REVENUE	CARES ACT FUNDING*	CHARITABLE ACHIEVEMENT	CH TRUST FUNDING	2019 CHARITABLE ACHIEVEMENT
1. Hospital Charitable Care	Low Income, Underinsured, Uninsured	1,857		\$2,733,966	\$116,547	\$0	\$2,617,419	\$116,547	\$4,211,769
2. Family Health Center, Concord Charitable Care	Low Income, Underinsured, Uninsured	491		\$208,281	\$0	\$0	\$208,281	\$0	\$107,863
3. Family Health Center, Hillsboro-Deering Charitable Care	Low Income, Underinsured, Uninsured	87		\$24,012	\$0	\$0	\$24,012	\$0	\$16,621
4. Physician Practices Charitable Care	Low Income, Underinsured, Uninsured	1,334		\$469,714	\$0	\$0	\$469,714	\$0	\$239,335
5. BCC Charitable Care in conj. with Concord Imaging Center	Low Income, Underinsured, Uninsured	62				\$0	\$0	\$0	\$3,103
6. Prescription Voucher Program	Low Income, Underinsured, Uninsured	98		\$3,467		\$0	\$3,467	\$0	\$12,917
7. Taxi Fund	Low Income, Underinsured, Uninsured	550		\$14,997		\$0	\$14,997	\$0	\$24,712
8. CH Family Health Center Dental Services	Low Income, Underinsured, Uninsured	364		\$107,412		\$0	\$107,412	\$0	\$79,835
Subtotals		4,843		\$3,561,849	\$116,547		\$3,445,302	\$116,547	\$4,696,155
I. Government-Sponsored Health Care									
PROGRAM/SERVICE	POPULATION DEFINITION	NO. SERVED	NO. CONTACTS	EXPENSES	REVENUE	CARES ACT FUNDING*	CHARITABLE ACHIEVEMENT	CH TRUST FUNDING	2019 CHARITABLE ACHIEVEMENT
1. Unreimbursed Medicaid		13,873	52,707	\$68,330,029	\$37,010,703		\$31,319,326		\$29,683,439
Subtotals		13,873	52,707	\$68,330,029	\$37,010,703		\$31,319,326		\$29,683,439
Total Charitable Achievement Valuation		532,962	487,506	\$167,574,230	\$77,577,947	\$5,497,204	\$84,499,079	\$2,926,491	\$82,620,329

¹ Concord Hospital Trust funding is included in Revenue.

* In Fiscal Year 2020, the Hospital received funding of approximately \$29.5M from CARES Act. Consistent with current guidance, the CARES Act revenues are to be applied first to incremental costs incurred due to COVID-19, and then applied against lost revenues experienced by the Hospital. The amounts listed represent the portion of CARES Act funding attributable to lost revenues and/or additional costs for the referenced program.

** Concord Hospital Trust funding support provided to the referenced program during the year. These amounts are included in revenues and reduce the amount of charitable achievements reported.